

OUR NEW WAY OF LOOKING AT CLEANLINESS

YOUR HEALTH AND SAFETY IS OUR PRIORITY



BEFORE OPENING

Intense preopening maintenance and cleaning executed in our 402 rooms including carpets, curtains, air conditioning systems and ventilation filters.

Removal of all non essential objects and rearranging of furniture to comply with social distancing measurements recommended by the WHO, Marriott guidelines and Dutch government.

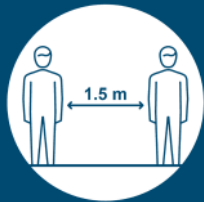


STAFF

Appointed “cleanliness champions” who ensure the upkeep on hygiene standards.

Enhanced sanitation guidelines and training for all our associates that includes hygiene and disinfecting practices.

Mask for associates and gloves at disposal.



Back of the house: extra hand sanitizing stations.

BEFORE ARRIVAL / AFTER DEPARTURE

Three step cleaning procedure in the guest room using hospital grade disinfectants.

Reducing in-stay housekeeping: the only person in the room is you.



Individual disinfectant wipes in each room for guest's personal use.

Schedule cleaning calendar in place for all guest rooms and public areas following Dutch guidelines and Marriott cleaning standards.



GUEST CONTACT

On property self parking available.

All surfaces in public spaces are thoroughly treated with hospital-grade disinfectants and cleaned with increased frequency.



Sanitizing stations installed at the entrances of our hotel, near front desk, elevators, lift landing, restaurant and bar, as well as in our meeting spaces.

Signage in all our public areas to remind guests to maintain social distancing protocols of 1,5 meters.

We removed and rearranged our furniture to allow more space for social distancing.

Plexiglass screens at front desk to provide an extra level of precaution for our guests and associates.

Mobile check-in, check-out available, and access to mobile key via the Marriott Bonvoy App.

Contactless payment available through our credit card terminals. Invoices are sent by email.

DURING YOUR STAY

Mobile chat via Marriott Bonvoy App for any request during your stay.

FOOD & BEVERAGE

Mobile Dining – through the Marriott Bonvoy App you can order breakfast, lunch and dinner, delivered right to your door without contact to enjoy in the comfort of your room.

All food handlers and supervisors are trained on safe food preparation and services practices, and provided with mask and gloves to perform their jobs safely.

Monthly internal food safety audits are performed, supported by monthly external audits where analytic reports are performed by an authorized entity of the Dutch government to guarantee the food safety of our guest and associates.

Touchless menus available in our restaurants and bar through QR-code. (Single use printed option available.)

New menus designed with A la Carte, boxed individual breakfast/lunches, or Grab & Go for you to choose the one that suits you best.

Intensive cleaning, disinfecting and sanitizing of all surfaces and equipment in our Food and Beverage outlets.

Health and safety protocol questionnaire for reservations in our outlets as well as modified capacity reduced by 50% to enhance social distancing and following Dutch government guidelines.

FITNESS CENTER

Open for limited amount of guests at any given time.